Proprietary vs. Open Markets in IT Apple, Microsoft, Google

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Conceptual Background

Intellectual Property Rights (IRPS):

"the main social purpose of protection of copyright and related rights is to encourage and reward creative work."

Ownership and licensing:

- Ownership still belongs to developer
- ▶ Different software licenses \rightarrow different rights for the user
- Controversial areas \rightarrow used software?

Software market attributes

Using them to create proprietary markets

Software Distribution Process

Mobile devices

- Centralized mobile application portals
- Two-sided markets
- ► Tight control \rightarrow advantage for platform owner \rightarrow harm competition? (Sotify vs. Apple)

Personal computers

- Trend of centralization
- Lack of success yet

Enterprises

- Volume licensing
- Bundling
- Software as Service (SaaS)

Creating Proprietary Markets

Preinstalled operating systems

- Convenient for users
- Impact on market freedom
- Warranty issues

Preinstalled applications

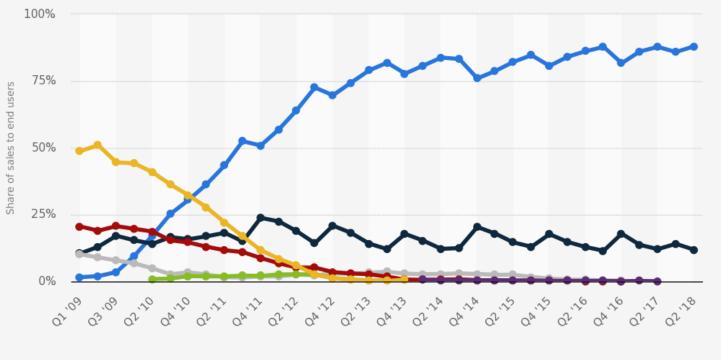
- Business model
- Legal cases (Internet Explorer, Google Apps)

Controlled ecosystems

- Devices
- Software
- Services

Impact on Market Openness

Global market share held by the leading smartphone operating systems in sales to end users from 1st quarter 2009 to 2nd quarter 2018

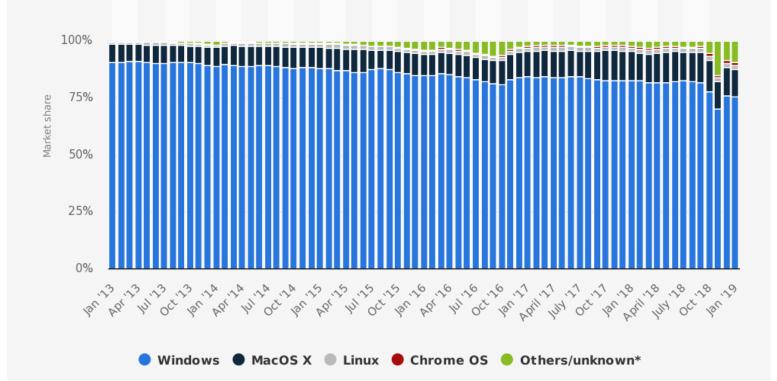


- Android - iOS - Microsoft - RIM - Bada* - Symbian - Other

Source Gartner © Statista 2019 Additional Information: Worldwide; Gartner; 2009 to 2018

Impact on Market Openness

Global market share held by operating systems for desktop PCs, from January 2013 to January 2019



Source StatCounter © Statista 2019 Additional Information: Worldwide; 2013 to 2019